



Company Profile

SAP: More than 30 Years in the Business of Helping Businesses Grow

Founded in 1972, SAP is the recognized leader in providing collaborative business solutions for all types of industries and for every major market. With 12 million users, 88,700 installations, and more than 1,500 partners, SAP is the world's largest inter-enterprise software company and the world's third-largest independent software supplier overall. SAP has a rich history of innovation and growth that has made it a true industry leader. Today, SAP employs more than 32,000 people in more than 50 countries. SAP professionals are dedicated to providing high-level customer support and services.

www.sap.com

SAP Active Global Support: Helping to Ensure Optimum Performance

SAP Active Global Support provides a comprehensive range of services that enable customers to continually improve core business processes while leveraging existing solutions.

SAP Active Global Support delivers assistance to customers who need to optimize the performance of their software solutions and manage key business processes more effectively. Customers can adapt existing solutions to changing market and business requirements, and take advantage of the new innovations to make their business more successful.

With SAP Active Global Support, customers benefit from SAP's 30 years of experience gained in supporting the industry's largest installed base of customers. SAP experts work with customers to gain a complete understanding of each unique IT environment. SAP helps the customer to reduce the total cost of ownership of an IT infrastructure and enables customers to accelerate and maximize their return on investment in SAP solutions.

CoOp students will participate in the delivery of different services to real SAP customers. A chance for you to see how complicated but exciting it can be!

CoOp Program Checklist

Contact CSAPD for specific dates by which the tasks listed below should be completed.

- Attend CoOp Information Session
- Meet with VSB Internship/CoOp Coordinator for curriculum planning and application processing
- Visit Career Services Office (CSO, Corr 106) for assistance with preparing resume
- Apply for CoOp by submitting resume to Dr. Bill Wagner, MIS Professor, at Bartley 3075 or william.wagner@villanova.edu
- Participate in CSO Practice Interview Program
- Participate in on-site Interview at SAP America Headquarters in Newtown Square, PA
- Respond to CoOp offer
- Meet with VSB Internship/CoOp Coordinator for course registration and to review academic requirements
- Meet with Residence Life and Financial Assistance, if applicable.
- Begin CoOp Experience (Fall CoOp: July-December; Spring CoOp: January-June)



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and



**ACTIVE GLOBAL
SUPPORT**

**MANAGEMENT
INFORMATION SYSTEMS
COOPERATIVE
EDUCATION
PROGRAM**

***Put Your Education to Work
For Your Future***

**Center for Student Advising &
Professional Development**

Bartley Hall 023
610/519-5532

Julie Freedman,
Internship/CoOp Coordinator
julie.freedman@villanova.edu

The CoOp Experience

- Six month full-time CoOp assignment in one or two areas within SAP Active Global Support:
 - ▶ Application & Technical Center of Expertise
 - ▶ Key Account Services
 - ▶ Business Operations
- CoOp will engage in critical customer issues to provide solution support either remotely or on-site.
- CoOp's primary work location will be SAP America's U.S. Headquarters in Newtown Square, PA.
 - ▶ CoOp must have the ability and flexibility to travel as needed.

Eligibility

- MIS Majors/Minors
- Junior or Senior Year Status (during CoOp)
- 3.0 minimum overall GPA
- Completion of ERP (MIS 3020: Enterprise Systems & Applications) and Database Management (MIS 2030) courses prior to participation in CoOp

Why Should I Participate in the CoOp Program?

- Enhance your **MARKETABILITY**
 - ▶ Gain "real-world" out-of-classroom educational experience.
 - ▶ Position yourself for consideration for a full-time opportunity upon graduation.
 - ▶ Prove yourself to be an invaluable asset while on the job.
- Receive **FINANCIAL COMPENSATION** at competitive market value
- Maintain **FULL-TIME STUDENT STATUS**, thus continuing:
 - ▶ Insurance Coverage
 - ▶ Scholarship Eligibility
 - ▶ Housing Eligibility (for students living on-campus)
- Stay on Track for **4-YEAR GRADUATION PLAN**
- Crystallize Interests, Values and **CAREER GOALS**



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ACADEMIC REQUIREMENTS

- Student earns **6 free elective credits** for completing the six-month CoOp experience; remaining 9 course credits are completed before/after and during the CoOp experience.
- **Learning Objectives**—Student establishes, in conjunction with company Supervisor, 3 to 4 learning objectives as a means of focusing the CoOp experience; objectives will be determined within first two weeks of starting CoOp assignment.
- **Daily Activity Log**—Student records the dates worked, number of hours completed, nature of projects, tasks, responsibilities and the relationship of the work to learning objectives; log will be reviewed by company Supervisor.
- **Final Paper**—Student completes 10-12 page paper discussing relationship of CoOp experience to classroom work, learning objectives and career interests; review and evaluation of paper is completed by company Supervisor prior to submission to VSB for final grading of **Satisfactory/Unsatisfactory**.
- **Evaluation**—Student and company Supervisor each complete evaluation of CoOp experience.