

## Leadership Studies Major Now Offered at Montgomery County Community College

On March 5, Villanova University signed an official partnership agreement for the Part-Time Studies Division to hold its Bachelor of Interdisciplinary Studies degree program in Leadership Studies at Montgomery County Community College's University Center in Pottstown. John Johannes, Ph.D., vice president for Academic Affairs and professor, department of political science, Robert Stokes, Ed.D., assistant vice president for Academic Affairs for Part-Time and Continuing Studies, James R. Johnson, director of Part-Time Studies, Mary B. Bustamante, associate director of Part-Time Studies, Nancy Hartline Bercich, program director, Information Systems and Media & Technology, and James S. Kane, Jr., director of Continuing Studies, were present for the signing ceremony. Representatives of Montgomery County Community College (MCCC) included Karen A. Stout, Ed.D., president, John Flynn, Ph.D., vice president for Academic Affairs and provost, and Amit Singh, Ph.D., dean, Business and Computer Science Division. Many faculty and staff were also in attendance.

The program will launch in the summer of 2010 with two distance learning classes: Ethics and Leadership (LDR 2040) and Organizational Psychology (PSY 2700). On August 31, the inaugural course, Foundations of Leadership (LDR 2000), begins at the new site with instructor Terry Welford (see article on page 7).

Ever increasing enrollments at area community colleges make this the ideal time to offer a Villanova education to adult students living and working in western Montgomery County, eastern Berks County and northern Chester County. Dr. Johannes stated, "We at Villanova are extremely pleased to partner with Montgomery County Community College to offer our Leadership Studies program to a new group of students at the Pottstown Center. We very much appreciate MCCC's reputation for academic excellence, and we are happy to link Villanova's efforts to those of MCCC in serving the population of adult learners in the region."

Since 2003, Villanova University and MCCC have had a specific transfer agreement for the Part-Time Studies Bachelor of Interdisciplinary Studies degree programs in General Studies, Information Systems, Leadership Studies and Media



Montgomery County Community College's University Center in Pottstown

& Technology. MCCC graduates who have completed an Associate of Arts or Associate of Science degree are eligible to transfer up to a maximum of 60 credits and begin at Villanova with junior status. Villanova also offers a special merit tuition rate to MCCC graduates with GPA of 3.3 or higher who matriculate into one of the Part-Time Studies Bachelor of Interdisciplinary Studies degree programs.

Villanova greatly values the opportunity to enhance MCCC's outreach efforts to adult students seeking to complete a bachelor's degree. Classes will be held at the University Center (North Hall) at 16 High Street. The building is the recently renovated former Vaughan Knitting Mill, Pottstown Brewery and Kiwi Shoe Polish Factory, and includes state-of-the-art classrooms, faculty offices, an art gallery and art studios. The University Center allows students to attain select bachelor's and master's degrees through partnerships with Villanova and other area colleges and universities. Prospective students interested in learning more about Villanova's Leadership Studies program at the Pottstown campus can visit [www.parttime.villanova.edu](http://www.parttime.villanova.edu) or call 610.519.4300.

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**Jim Johnson**  
Director, Part-Time Studies

### From the Director

Our Bachelor of Interdisciplinary Studies, Leadership Studies major has been a popular degree program with our adult, part-time students. In order to attract more students from western Montgomery County, the University has decided to offer this degree to part-time students on the Pottstown campus of Montgomery County Community

College (MCCC) starting in summer 2010. Aimed at adult students completing their associates degree at the MCCC Pottstown campus, the Villanova offering will consist of two summer distance learning classes and two FastForward courses, along with a distance learning course in the fall and spring semesters. The summer, fall and spring distance learning classes will be available to our current B.I.S. students enrolled in our programs at Villanova's campus but the FastForward classes in fall and spring conducted at Pottstown will be for those students who enroll in our degree program at Pottstown. The information on our new location is on our Web site and we encourage you to inform friends and co-workers who live or work in the area to contact us for information. It is primarily for students graduating from MCCC with an associate's degree who wish to continue into our B.I.S., Leadership Studies degree and earn a bachelor's degree, but students with over 48 credits from other schools may apply for consideration as well.

The national honor society for adult, part-time students, Alpha Sigma Lambda, offers a number of scholarships each year for part-time students who need assistance. Information on the ASL scholarships is posted on a bulletin board outside Vasey 107. If you wish to apply for the ASL scholarship, please see or contact Marie McHale in our office for an application and instructions. The deadline to have applications postmarked is April 30, 2010. All required material should be in our possession no later than April 23, 2010.

All students within one semester of graduation should submit a "prospective graduate" form to our office prior to their last semester so that we may verify their degree requirements and notify them prior to the start of their final term. This form is on our Web site under "Forms" or may be obtained in Vasey 107. Please contact your advisor or Marie McHale for information concerning graduation or graduation requirements.

Hope you all have a great spring!

### Summer Sessions 2010

Villanova's Summer Sessions program was inaugurated in 1918 to assist students in accelerating their education. Since then, enrollment has increased from 70 to over 3,600 students.

By taking the maximum number of courses allowed in the three summer sessions, an undergraduate can complete the equivalent of a semester's work. Course requirements are the same as those stipulated in the University Catalog.

Additionally, the 2010 Summer Sessions will offer 44 undergraduate courses in distance learning format. Registration began March 9.



#### Summer Session I (SSI)

Tuesday, June 1	Final Registration
Wednesday, June 2	Classes Begin
Wednesday, June 30	Last Day of Class/Final Exam

#### Summer Session II (SSII)

Thursday, July 1	Final Registration
Friday, July 2	Classes Begin
Monday, August 2	Last Day of Class/Final Exam

#### Evening Session III (SSIII)

Tuesday, June 1	Final Registration
Wednesday, June 2	Classes Begin
Monday, August 2	Last Day of Class/Final Exam

### Important Dates for Spring 2010

Thursday, March 18	.....Fall Registration Begins
Wednesday, March 31	.....Easter Recess Begins (after last class)
Tuesday, April 6	.....Classes Resume
Thursday, April 29	.....Final Day of Classes
May 1 – 7	.....Final Exams
Saturday, May 15	.....College Recognition Ceremonies
Sunday, May 16	.....Graduation



**Nancy Hartline Bercich**  
Program Director, Information  
Systems and Media &  
Technology, Part-Time Studies

## B.I.S. Update: Careers in Technology

With the jobless rate at 9.7 percent, the question on everyone's mind seems to be, "Where are all the jobs?" Perhaps we instead should ask: What are the jobs of tomorrow? The December 28, 2009 issue of *U.S. News & World Report* tried to answer this question. After reviewing the U.S. Labor Department's job growth projections for 2008 through 2018, *U.S. News & World Report* published its

list of the 50 best careers of 2010. In developing their report, *U.S. News & World Report* looked for occupations that would add jobs at an above-average rate over the next decade and provide an above-average median income. Network architect, computer software engineer, systems analyst and technical writer all found their way onto the list. How can we prepare for tomorrow's jobs? As we will explore, a bachelor's degree can be the key to advancement in these fields. Villanova's Office of Part-Time Studies technology degrees as well as certificate opportunities can offer the educational solution for a successful future.

A network architect focuses on the complex tasks of network design and implementation. Employers look for candidates with bachelor's or associate's degrees in information systems (I.S.) or another related field and six to 10 years technology experience as well as strong skills with Windows, UNIX or Novell Systems. Network architects must see both the large and small picture and understand how an application may affect the function of a business unit, but also must possess excellent verbal and written communication skills to create and deliver effective presentations. A B.I.S. degree in I.S. delivers all the skills and content needed to move from network administrator to network architect. Taking electives such as computer networks, business data communications, information security and protection, and operating systems will give you the means to shine as a network architect.

Computer software engineers design and develop software, applying principles of computer science to design, develop, test and evaluate the software applications and systems that make our computers work. Applications engineers analyze end users' needs and design, develop and maintain applications software. Systems engineers coordinate the construction, maintenance and expansion of an organization's computer systems, assess

each department's computer needs and often define an organization's technical direction. While a master's degree is often preferred, software engineers must have at least a bachelor's degree. Because software engineering changes rapidly, Villanova's B.I.S./I.S. and M.S./software engineering combined degree offers technology professionals the opportunity to earn both degrees while keeping abreast of the latest technology trends.

Computer systems analysts use information technology to help businesses and other enterprises achieve their technology goals. Computer systems analysts design and develop new systems and also expand existing systems. The most technically complex systems analyst positions require a graduate level education, but employers will consider applicants who have at least a bachelor's degree and relevant professional experience. In fact, systems analysts can have other educational and professional backgrounds if they also have technical skills. Villanova graduates with a B.I.S./I.S. degree or B.S./business administration degree with an I.S. minor should qualify for positions as systems analysts. Courses such as survey of information science, systems analysis, and design and information systems project management should help anyone gain the skills needed to succeed as a systems analyst.

Technical writers present technical information in easily understandable language, working primarily in I.T. related industries creating operating and how-to manuals, assembly instructions, and other technical documentation. They oversee the preparation of the illustrations, photographs, diagrams and charts for this documentation. Technical writers may work with graphic design, page layout and multimedia software. Increasingly, technical writers use Web-based interactive technologies that blend text, graphics, images and sound. Because employers look for excellent communications skills, successful applicants for these positions often have degrees in communications, journalism or English, but many technical writers launch their career with a technical degree. Villanova's B.I.S. in media & technology, combining both technology and communications courses such as computing and the Web, computing with images, and media and technology provide students with the background needed to succeed as a technical writer.

Will you be prepared when you need to be? What Villanova courses are you taking to prepare yourself for the jobs of the future?

## Congratulations to Our September and December 2009 Graduates

### September 2009

Rosemary Clinton  
*Bachelor of Interdisciplinary Studies, General Studies*

Ashley Eve Hankin  
*Bachelor of Arts, Criminal Justice*

Jenna Michelle Harley  
*Bachelor of Science, Business Administration*

Justin William Koletto  
*Bachelor of Science, Business Administration*

Valinda Ann Rustam  
*Bachelor of Interdisciplinary Studies, General Studies*

Bethilda G. Shewchuk  
*Bachelor of Arts, General Arts*

Steven Taylor  
*Bachelor of Interdisciplinary Studies, General Studies*

Omar Rashieb Watson  
*Bachelor of Arts, Political Science*

Maria M. Weglarz  
*Bachelor of Interdisciplinary Studies, General Studies*

Michael John Williams  
*Bachelor of Science, Accountancy*

### December 2009

Kevin Michael Brophy  
*Bachelor of Science, Business Administration*

Robert Gene Catalano  
*Bachelor of Interdisciplinary Studies, Information Systems*

Sharon D. Collins  
*Bachelor of Science, Accountancy*

Gaetano S. DiPasquale  
*Bachelor of Arts, General Arts*

Katherine T. Janson  
*Bachelor of Interdisciplinary Studies, General Studies*

Amy E. Kelly  
*Bachelor of Science, Accountancy*

Donna L. Labar  
*Bachelor of Interdisciplinary Studies, Leadership Studies*

Lee Michael Lising  
*Bachelor of Science, Business Administration*

Daniel David Lubacz  
*Bachelor of Interdisciplinary Studies, General Studies with Teacher Certification in Social Studies*

JoAnne Marcks  
*Bachelor of Science, Business Administration*

Robert Joseph Mestayer  
*Bachelor of Science, Computer Science*

Jeffrey Brian Pension  
*Bachelor of Interdisciplinary Studies, General Studies*

Brooke M. Rosenblatt  
*Bachelor of Science, Accountancy*

Lisa M. Sugarman  
*Bachelor of Interdisciplinary Studies, General Studies*

Mark Nicholas Swoyer  
*Bachelor of Science, Business Administration*

Colin Heywood Winter  
*Bachelor of Arts, General Arts*

Raymond F. Zeigler  
*Bachelor of Arts, General Arts*



**Jay Fleming**  
Leadership Studies

## From Your University Senate Representative

Happy spring from the Villanova University Senate! I hope that by the time you are reading this article the snow from our February blizzards has long since melted. February included another notable event: The presentation of the 2011 operating budget to the University Senate. In this edition of *Niteline*, I would like to provide you an overview from this

year's budget submission. The University's financial discipline allowed it to weather the turbulent times of the past 18 months and emerges with a solid financial foundation and providing the following benefits:

- The lowest tuition increase in nearly 40 years (2.9%) has been recommended.
- Undergraduate financial aid will be increased by 11% over the 2010 budget, bringing the total amount of undergraduate aid to approximately \$69 million.
- The hiring freeze of 2009 has been lifted and will allow for the University to continue strengthening its

undergraduate core by adding approximately 35 full time faculty positions over the next four years.

- The renovation of Sullivan and Sheehan Halls will continue over the next two years.

While the economic recovery is far from being fully realized, the 2011 operating budget demonstrates that the University is clearly focused on the future while maintaining a conservative fiscal position, helping to ensure objectives set forth in the University Strategic Plan.

This May I'll complete my undergraduate work and join the Class of 2010 for graduation. Thank you for allowing me to represent the Part-Time Studies program. It's been a privilege to be your Senator. In closing, I encourage everyone to become as active in the Villanova community as your very full lives will allow. Over the past four years, I've been able to attend a variety of cultural, religious and sporting events on campus. Those experiences have helped to deepen my relationship with and appreciation of all that Villanova has to offer. I look forward to continuing my relationship with the University in the role of an active alumni, and I hope that you're able to do the same.

Best regards, Jay

## Villanova's Continuing Studies Department Hosts First Chief Audit Executive Roundtable

Villanova hosted its first Chief Audit Executive Roundtable on February 19 in partnership with the Philadelphia Chapter of the Institute of Internal Auditors. The venue brought together 25 audit executives representing a diverse mix of executive leadership coming from the public and private sectors. This forum focused on a number of topics, including the changing trends in governance, enterprise risk management, board room interactions, and internal audits knowledge, skills and abilities. "This event and our partnership with the Chapter reflects our belief that internal auditors are becoming extremely important to the entire operation of an organization, and that education and certification of internal auditors is a critical part of a company's success," said James Kane, director of Continuing Studies.

The mission of the roundtable is to be a valuable resource to the audit executive community for networking, idea exchange and collaboration in the spirit of adding value and improving risk management, control and governance processes. Michael Brozzetti, Chairman of the CAE Roundtable, explained, "Audit executives have a very challenging role; they are the conscience that must balance the scale of ethical and financial performance of their organizations. This style of a forum

provides a confidential peer sounding board for audit executives to problem solve and bring back innovative ideas to their organizations."

## First Global Professional Human Resources Class at Villanova University

Villanova University completed its first Global Professional in Human Resources (GPHR) class in November 2009. The 10-week class was held at KPMG in Philadelphia and Villanova received an overwhelmingly positive response for the course, which prepares students to take the GPHR exam. All of the students worked for companies with international responsibilities in human resources. Students in the inaugural class represented a number of companies including QVC, Exelon, KPMG and Gamesa. All students received certificates from Villanova and from the Society for Human Resource Management® (SHRM). Nine of the 11 students who took the course passed the GPHR exam during the December 2010 testing window!

For information about GPHR classes and other upcoming Continuing Studies programs, including future PHR® and SPHR® prep classes, visit [www.continuingstudies.villanova.edu](http://www.continuingstudies.villanova.edu)

## Time for a Brighter Future

As a busy student, you may have missed the growing body of research by positive psychologists inspired by Martin Seligman showing how you can be happier. While a large number of adult students return to college to gain skills to advance their careers, don't neglect your friendships or yourself along the way.

These researchers found happy people are more productive at work, enjoy better health and even live longer. The happiest employees had at least one good friend in the workplace. Consistently, the happiest students were the most engaged with family and friends.

Participants in the research had measureable increases in happiness using the following exercise: They paused to reflect and write down three or more things that went well in their day and why. Other activities to develop optimism skills included performing five weekly acts of kindness and even better, writing a gratitude letter and visiting the recipient to read it to them.

You can choose to be happier. Start small by creating a "new ideas and opportunities" file or by adding your insights and

career possibilities to your factual class notes. Or commit to recording everything that went well in your day. You could even add what you learned to help your career or relationships.

With a new grateful attitude and positive focus, you'll undoubtedly see opportunities before others even notice. Instead of being worried by the unemployment reports you'll be eager and prepared for new challenges—your glass will always be full.

To develop your friendships and uncover stimulating ideas, attend a professional event. For example, the University calendar on the Villanova Web site shows upcoming meetings of the Society for Human Resource Management, The Healthcare Business Women's Association, The International Institute for Business Analytics and the American Society for Training & Development. You might also think about inviting fellow students to join you for a night at the Villanova Theatre (one of the best deals in town!) or to attend a sporting event or lecture. Visit <http://campusevents.villanova.edu/vuevents> for a listing of campus events.



**Denise Mansfield**  
Bachelor of Interdisciplinary Studies,  
Leadership Studies  
Director, IT Program Management,  
Amerisource Bergen

### Student Spotlight

Denise Mansfield is focused and determined. She knew that moving forward without a college degree was not an option, but given her focus on her family and career it became a lower priority that she had to push indefinitely to the future. It was not until a conversation about goals with her teenage son that she realized that she could not expect him to do something that she had not completed herself. “Knowing how gratifying it is to complete what you started, I had to make my education a priority.” Over the course of 20 years she had taken classes at community colleges or online, but with career demands school was put on the back burner. She was fortunate to have advanced in jobs without having a degree, but she knew the landscape of the business world changes and that she needed to be prepared.

It was her focus and determination that led her to a conversation with her manager about where she wanted to go within the organization. It was through that discussion and the support of her spouse, son and daughter, that she set out to find a program that was dynamic, flexible, engaging and could provide instruction in an area for which she has a passion. The Leadership Studies program at Villanova fulfilled that need and provided a fresh perspective free from workplace boundaries. Having the opportunity to listen and talk with practitioners from other areas helped to broaden her view even further and breakout of the traditional mind set, to be a critical thinker and not accept the status quo.

“I thoroughly enjoy the time spent with my professors and classmates,” said Mansfield. “There is a depth of knowledge that comes from the experiences of the group that makes the exchange rewarding both personally and professionally.”

Mansfield is looking forward to the completion of her degree and its impact on her son and career opportunities in the future.



**Napadol (Don) Phrompeng**  
Bachelor of Interdisciplinary Studies,  
Information Systems  
Software Application Developer,  
SAP Consulting Company

### Alumni Profile

Growing up as a child of educators, there was an expectation that Napadol (Don) Phrompeng would complete college. Much to his family’s dismay, he decided to take a break during his junior year of electrical engineering school in Thailand. During four years away from school Phrompeng had the opportunity to visit 32 amazing countries. But while he was traveling, there was a part of him that realized a need to get back to school and finish his degree.

One of Phrompeng’s mother’s lifelong goals was to see him receive a college degree. Unfortunately, she passed away before he returned to school. Phrompeng’s mother was a very important person to him, and it was imperative to honor his promise to her. Phrompeng started at Delaware County Community College for ESL courses. While doing that, he was working full time in restaurants in order to support himself. Going to college in the United States is very expensive, but he decided he could not use that as an excuse to quit. Phrompeng finally finished his associate’s degree in business administration with honors in May 2004.

The next destination was Villanova University. Phrompeng enrolled in the Part-Time Studies program in Information Systems in spring 2005. He was able to complete his Bachelor of Interdisciplinary Studies degree in summer 2007. Phrompeng’s experience at Villanova has been very rewarding. While his journey has been full of twists and turns, he has been able to fulfill two of his biggest self-commitments: To fulfill his promise to his mother, and to finish his degree.



**Benjamin R. Schuster, Ph.D.**  
Adjunct Faculty, Leadership Studies

### Focus on Faculty

Benjamin R. Schuster, Ph.D., came to teaching in the Part-Time Studies program through a career that has given him many different perspectives on community and leadership.

Currently, Dr. Schuster is the head of a public affairs consulting firm whose clients are companies, government agencies and non-profit organizations. Most of his work involves managing advocacy projects and that requires him to interact with leaders in all kinds of communities in many different locations.

In a previous phase of his career, Dr. Schuster worked for an international chemical company. Initially, he was a state and then federal lobbyist. Both positions brought him in contact with political and business leaders. Then for five years he managed community relations in Texas after an explosion at one of the company's manufacturing plants. Ultimately, he was in charge of all of the company's public affairs functions. Dealing with communities and their leaders was a critical part of all of those jobs.

Dr. Schuster started out to become a professor of political science. Even in that phase of his career, community and leadership were major focal points. For example, his doctoral dissertation analyzed patterns of leadership among business executives in Midwestern communities. When he gave in to his interest to get involved in the practical side of politics and government, he went to work on the leadership staff of the Pennsylvania House of Representatives.

Outside of work, Dr. Schuster participates in several non-profit organizations as a member and board member, making him both a follower and a leader. All of Dr. Schuster's non-profit involvement has provided him with practical insights into a little-discussed but hugely effective process by which Americans become community contributors and community leaders.

Dr. Schuster has thoroughly enjoyed all of the classes he teaches at Villanova. As other instructors who have been profiled in *Niteline* have observed, the students bring a wide variety of career and life experiences to class. That gives the resulting discussions an important real time perspective that makes the classes exciting and vibrant. Dr. Schuster is looking forward to continuing to learn from his students as he shares his academic knowledge and professional experiences with them.



### New Adjunct Faculty Member for Leadership Studies Program in Pottstown

Terry Welford, president of The Welford Group, has over 25 years of experience in the training and development field. A highly skilled consultant, trainer, facilitator and coach, Welford has held human resources and training positions

with several Fortune 500 companies, including Philip Morris and GlaxoSmithKline, as well as with Villanova University.

Her client organizations span many different industries including higher education, pharmaceuticals, financial services, and technology. Welford is an adjunct faculty member in Villanova's department of Human Resource Development and Part-Time Studies Division.

Welford designs and presents workshops and seminars in leadership development, communication and interpersonal skills, resource management skills (time management, stress management, managing change), human resources (harassment prevention, interviewing and selection, performance management) and teamwork. She is also skilled in leadership coaching and development, 360 feedback programs for leaders, team building and performance management systems.

Welford has a master's degree in industrial relations from Cornell University. She is qualified to administer a variety of 360 degree assessment tools, including the Welford Group's proprietary system called 3-Dimensional Feedback. Learn more about Welford's services at [www.thewelfordgroup.com](http://www.thewelfordgroup.com).

**Part-Time Studies**  
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## SPRING 2010 NITELINE



**VILLANOVA**  
UNIVERSITY

### University Alumni Association

Attention Part-Time Studies alumni! As an alumnus of Villanova University, you are encouraged to take advantage of many opportunities that are supported by the Alumni Association, including:

- **Nova Network:** The online alumni network; searchable database, online class notes, career connections and more at [www.villanova.edu/advance/alumni/vuonline.htm](http://www.villanova.edu/advance/alumni/vuonline.htm).
- **Local Events:** The Greater Philadelphia Chapter has been reinvigorated in the last year and plans frequent and diverse activities. All events are listed on the events calendar. Click on "Alumni Events" at [www.alumni.villanova.edu](http://www.alumni.villanova.edu).
- **Benefits and Services:** There are great perks (discounts, special access, etc.) to being a Villanova graduate. Visit [www.villanova.edu/advance/alumni/benefits](http://www.villanova.edu/advance/alumni/benefits).

Visit the Villanova Alumni Association on Facebook!  
[www.villanova.edu/advance/alumni/getstayconn/facebook.htm](http://www.villanova.edu/advance/alumni/getstayconn/facebook.htm)

### Campus Events: Villanova Theatre Presents "Annie Get Your Gun"

March 23 – 28, 2010 and  
April 6 – 18, 2010  
Music & Lyrics: Irving Berlin  
Book by Herbert & Dorothy Fields  
Directed by Valerie Joyce

Wild West sharpshooter Annie Oakley comes to life in brash, bold colors in this golden-age American musical. A plucky backwoods gal, Annie's astonishing shooting skills earn her a spot in Buffalo Bill's traveling show, and spark a competition with the show's handsome hotshot, Frank

Butler. The two soon fall for each other, but when Annie's act outshines her beau's, she discovers that what's good for business can be bad for romance. Packed with sure-fire Irving Berlin hits, "Annie Get Your Gun" is a testament to female ingenuity and plain, old-fashioned fun. Tickets are available at [www.theatre.villanova.edu](http://www.theatre.villanova.edu).

