



## Work Process Improvement Award Selection Criteria

The Work Process Improvement Award is designed to recognize those individuals or teams who have made suggestions which result in meaningful work process improvements and/or work redesigns.

### **Selection Criteria**

The award will be given for suggestions which have been adopted at Villanova University.

The improved processes must meet at least *two* of the following four criteria:

- The project/improved process enhances the quality of services provided by the University
- The project/improved process enhances operational efficiency
- The project/improved process generates revenue
- The project/improved process generates a documentable cost savings